

New Resolution Approves 'E-Porandu' Citizen Inquiry Module on Institutional Website

Through Resolution No. 383 dated June 12, 2024 (the "Resolution"), the Secretariat for the Prevention of Money Laundering or Assets ("SEPRELAD") authorizes the creation and implementation of the citizen inquiry module named "E-Porandu" on its institutional website.

- **Objective**: To facilitate citizen access to information and services through the "E-Porandu" module, promoting efficiency and transparency in administrative processes.
- Benefits:
 - Improved service to citizens through the use of Information and Communication Technologies (ICTs).
 - Optimization of public management and enhancement of administrative procedures.
 - Greater transparency and accessibility to information through an electronic ticketing system.
- Implementation: The module will be the sole channel for receiving citizen inquiries and suggestions starting August 1, 2024, replacing Resolution No. 316.

"SEPRELAD" is committed to providing a more efficient and accessible service through this new module, available at www.seprelad.gov.py.



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